

# Social Media Performance

April 2022



Summary:

This month our audience grew by 0.9% (294). We had over 22.5K engagements on our posts (likes, shares, comments) across our social's channels (this report included Twitter, Instagram, Facebook) and we entered consumer screens over 500,000 times.

This is an increase on last month (March 2022), however it is only small. Our engagements are up by 1.1% and our impressions are up by 4.7%.

#### Help us to help you!

We want to share your content Tag us @visitgloucester and use our hashtag #visitgloucester Let us know about upcoming events by submitting here: <u>https://www.visitgloucester.co.uk/information/submit-event</u>

Contact visitgloucester@gloucester.gov.uk to discuss a feature on our social channels and our blog on our website, free of charge, to show of your business.

### **Top 3 Facebook Posts:**



Gloucester Thu 4/28/2022 4:32 pm BST

This Saturday (30 April), you can enjoy a jam-pa performances and free family entertainment at Kings Square **7** Find out more:...



Total Engagements 🕕	953
Reactions	119
Comments	25
Shares	32
Post Link Clicks	317
Other Post Clicks	460
	••• 🗲



Happy Saturday Gloucester 💛 Look at this stunning photo of the Great East Window in



Total Engagements ()	756
Reactions	416
Comments	14
Shares	29
Post Link Clicks	<u>1912</u>
Other Post Clicks	297
	••• 🗲



Gloucester Wed 4/27/2022 3:29 pm BST

The Music Works is composing a 5-minute orig that will play alongside the fountains at the Kin launch on Saturday 30 April. Involving spoken v



Total Engagements 🕕	679
Reactions	110
Comments	20
Shares	19
Post Link Clicks	172
Other Post Clicks	358
	••• 🗲

### **Top 3 Instagram Posts:**

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Sat 4/2/2022 7:33 am BST

Happy Saturday Gloucester 💛 Look at this stunning photo of the Great East Window in Gloucester Cathedral! Did you know that the...



Total Engagements 🕕	596
Likes	572
Comments	14
Saves	10
	••• 🗲



Sat 4/23/2022 7:32 pm BST

Happy Saturday Gloucester! We just had to share this incredible photo of Gloucester Docks and beyond, as seen from the sky! .....



Total Engagements 🕕	240
Likes	231
Comments	2
Saves	7
	••• 🗲



Good morning Gloucester! Today, we wanted to share this beautiful photo of Gloucester Docks in the sun! <sup>O</sup> Taken by...



Total Engagements 🕕	198
Likes	195
Comments	1
Saves	2
	••• [*]

### **Top 3 Twitter Posts:**



ØVisitGloucester Sat 4/2/2022 7:33 am BST

Happy Saturday Gloucester 💛 Look at this stunning photo of the Great East Window in Gloucester Cathedral! Did you know that the ...



Total Engagements 🕕	102
Likes	36
Comments	1
Shares	3
Post Link Clicks	2
Other Post Clicks	60
Other Engagements	0
	••• 🗲



Sat 4/30/2022 8:00 am BST

Don't forget to head down to Kings Square later today for a fun-filled day of performances and free family entertainment,...



Total Engagements 🕕	71
Likes	15
Comments	0
Shares	4
Post Link Clicks	17
Other Post Clicks	35
Other Engagements	0
	••• 🗲



🥑 @VisitGloucester Thu 4/14/2022 7:30 am BST

Happy #ThrowbackThursday Gloucester! Today, we wanted to share this image of Southgate Street in the late 19th century...



Total Engagements 🕕	57	
Likes	19	
Comments	0	
Shares	3	
Post Link Clicks	1	
Other Post Clicks	34	
Other Engagements	0	
	••• 🗲	

#### Performance Summary

View your key profile performance metrics from the reporting period.

Impressions <b>573,376 7</b> 4.7%	Engagements <b>22,558 7</b> 1.1%	Post Link Clicks <b>2,615</b> 24.2%
Engagement Rate (per Impression) <b>3.9% \3</b> .5%		

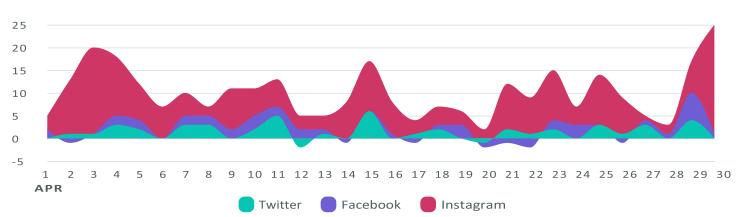
## **Included in this Report**

🔰 @VisitGloucester 🛛 存 Gloucester

© @visitgloucester

#### **Audience Growth**

See how your audience grew during the reporting period.



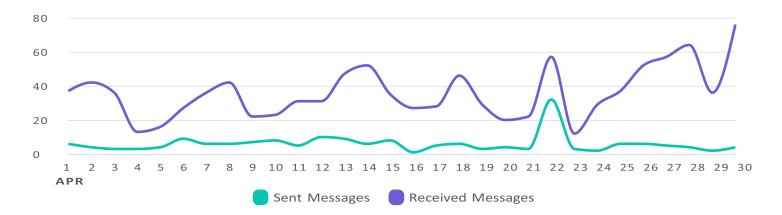
Net Audience Growth, by Day

Audience Metrics	Totals	% Change
Total Audience	39,581	∕70.9%
Total Net Audience Growth	294	↗ 10.5%
Twitter Net Follower Growth	43	<b>↗</b> 2.4%
Facebook Net Page Likes	31	<b>↗</b> 19.2%
Instagram Net Follower Growth	220	▶ 11.1%

#### Message Volume

Review the volume of sent and received messages across networks during the selected time

period. Messages per Day

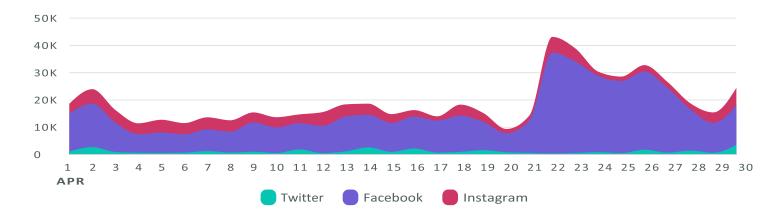


Sent Messages Metrics	Totals	% Change
Total Sent Messages	180	<b>∕</b> 7.8%
Twitter Sent Messages	45	<b>→</b> 0%
Facebook Sent Messages	54	∖∎ 27%
Instagram Sent Messages	81	▶68.8%
Received Messages Metrics	Totals	% Change
Total Received Messages	1,082	∖ 13.4%
Twitter Received Messages	258	<b>↗</b> 11.7%
Facebook Received Messages	252	42.1%
Instagram Received Messages	572	∖1.9%

#### Impressions

Review how your content was seen across networks during the reporting period.

Impressions, by Day

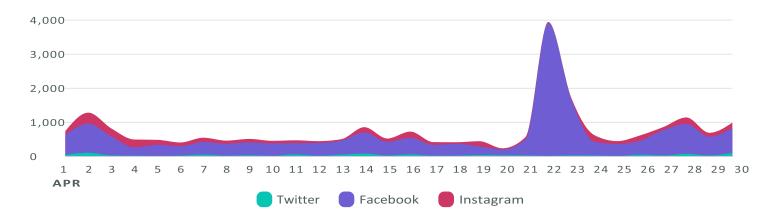


Impression Metrics	Totals	% Change	
Total Impressions	573,376	74.7%	
Twitter Impressions	29,488	<b>7</b> 19%	
Facebook Impressions	436,930	<b>7</b> 3%	
Instagram Impressions	106,958	<b>7</b> 8.7%	

#### Engagement

See how people are engaging with your posts during the reporting period.

Engagements, by Day

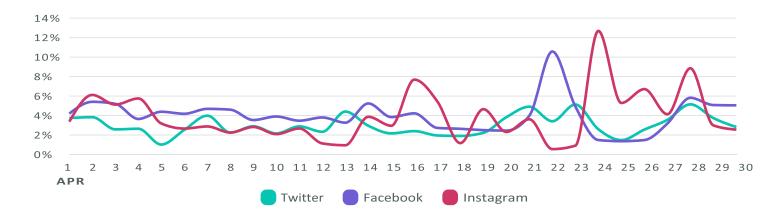


Engagement Metrics	Totals	% Change	
Total Engagements	22,558	71.1%	
Twitter Engagements	885	728.8%	
Facebook Engagements	18,090	∕∎ 6%	
Instagram Engagements	3,583	▶ 50.4%	

#### **Engagement Rate**

See how engaged people are with your posts during the reporting period.

Engagement Rate (per Impression), by Day

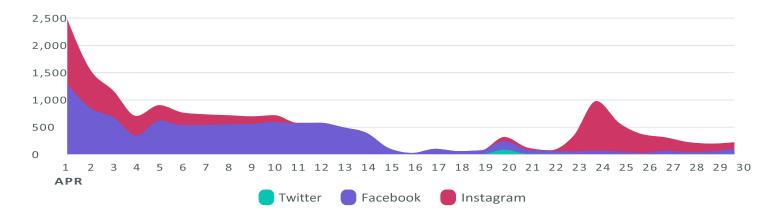


Engagement Rate Metrics	Rate	% Change
Engagement Rate (per Impression)	3.9%	∖3.5%
Twitter Engagement Rate	3.0%	₹8.2%
Facebook Engagement Rate	4.1%	∖∎ 8.7%
Instagram Engagement Rate	3.3%	∕738.4%

#### **Video Views**

Review how your videos were viewed across networks during the reporting period.

Video Views, by Day



Video Views Metrics	Totals	% Change	
Video Views	16,429	∕⊿ 17.6%	
Twitter Video Views	100	↗ 9,900%	
Facebook Video Views	9,557	∖ 46.9%	
Instagram Post Video Views	6,772	<b>7</b> 251.4%	

#### **Profiles**

Review your aggregate profile and page metrics from the reporting period.

Profile 🔺	Audience	Net Audience Growth	Published Posts	Impressions	Engagements	Engagement Rate (per Impression)	
	Audience			Impressions	Engagements		
Reporting Period	39,581 7	294	166	573,376 🗖	22,558 🖊	3.9% 뇌	16,429
Apr 1, 2022 – Apr 30, 2022	0.9%	<b>7</b> 10.5%	<b>№</b> 16.1%	4.7%	1.1%	3.5%	17.6 ע
	39,240	266	143	547,436	22,312	4.1%	19,932
Compare to							
Mar 1, 2022 – Mar 31, 2022							
🗯 🎔 @VisitGloucester	11,752	43	45	29,488	885	3%	
Gloucester	23,277	31	46	436,930	18,090	4.1%	9,557
visitgloucester	4,552	220	75	106,958	3,583	3.3%	6,772
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Video Views

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